



Reliable Fence – Aluminum Fence Material Warranty

Product Lines Covered: Nantucket, Connecticut, Maine

How to Submit a Warranty Claim

To submit a claim, please provide **photos, videos, and the original invoice**, and email all materials to info@reliablefencect.com. Claims must be submitted within **30 days** of discovering the defect.

Aluminum Material Warranty Overview

Reliable Fence warrants its aluminum fencing products (“Product”) to be free from defects in material and workmanship when used under normal conditions. The powder-coat finish is also warranted against:

- Cracking or chipping
- Peeling or flaking
- Blistering or splintering
- Rusting or corrosion
- Abnormal discoloration or fading

This warranty applies only to products supplied by Reliable Fence.

Warranty Exclusions

This warranty does **not** cover damage caused by:

- Negligence, improper installation, or improper handling
- Abuse, misuse, vandalism, or accidents
- Animals or wildlife
- Fire, flood, lightning, storms, or any Act of God
- Foreign object impact



- Ground movement, soil settling, structural collapse
- Coastal, industrial, or extreme-environment installations
- High salt or mineral exposure

Warranties for non-Reliable Fence accessories are not included.

Warranty Duration

Single-Family Residential Property

Limited Lifetime Warranty applies to the original purchaser and may transfer **once** within **30 years** of purchase. Once transferred, coverage ends **30 years** from the original purchase date.

All Other Property Types

For commercial, multifamily, institutional, or non-residential properties, the warranty period is **30 years**, non-transferable.

Complete Warranty & Limitations

This warranty represents Reliable Fence's total obligation. All implied warranties are disclaimed. Reliable Fence's liability cannot exceed the purchase price of the defective product, nor can Reliable Fence be held responsible for consequential, incidental, or punitive damages.

Material warranty does **not** cover labor, delivery, disposal, or taxes.

Replacement materials may vary in color due to normal weathering.

Normal Weathering

All aluminum finishes experience gradual fading. A Delta E color change ≤ 5 is considered normal and acceptable.