



Reliable Fence – Chain Link Fence Material Warranty

Product Lines Covered: Color-Coated Chain Link System (all colors)

How to Submit a Warranty Claim

To submit a claim, please provide **photos, videos, and the original invoice**, and email all materials to info@reliablefencect.com. Claims must be submitted within **30 days** of discovering the defect.

Chain Link Material Warranty Overview

Reliable Fence warrants the original purchaser that its **Color Chain Link Fence System** will be free from defects in material or workmanship—specifically blistering, peeling, and red rust forming on more than **5%** of the surface—for a period of **15 years** from the purchase date.

Warranty applies only when the system is installed according to **ASTM F567** and uses components manufactured or supplied entirely by Reliable Fence.

Warranty Exclusions

Coverage does **not** extend to damage caused by:

- Improper installation or abnormal use
- Incorrect design or alteration
- Neglect, abrasion, or impact damage
- Air pollutants or harsh chemicals
- Flood, fire, storms, or Acts of God
- Coastal, marine, or industrial environments

These conditions void the warranty.



Warranty Duration

Single-Family Residential Property

Warranty may transfer **once** within **15 years** of purchase. After transfer, the warranty still expires **15 years** from the original date of purchase.

All Other Property Types

The warranty period is **15 years**, non-transferable.

Complete Warranty & Limitations

This warranty is the purchaser's exclusive remedy. Reliable Fence disclaims all implied warranties. Liability shall not exceed the price paid for the defective product.

Labor, removal, disposal, or reinstallation costs are not included.

Replacement materials may not match due to natural weathering.

Normal Weathering

Color fading or gradual weather-related changes are normal, with Delta E variation ≤ 5 considered acceptable.