



Reliable Fence – PVC Fence Material Warranty

Product Lines Covered: Suburban, Victorian, Cape Cod

How to Submit a Warranty Claim

To submit a claim, please provide **photos, videos, and the original invoice**, and email all materials to info@reliablefencect.com. Claims must be submitted within **30 days** of discovering the defect.

PVC Material Warranty Overview

Reliable Fence provides premium PVC fencing and this warranty applies exclusively to the **original purchaser**. When installed properly and used under normal conditions, the covered PVC fence products are warranted to be free from:

- Peeling
- Rot or decay
- Cracking or splitting
- Corrosion or rust
- Flaking or blistering
- Abnormal weathering
- Abnormal discoloration

Coverage is strictly limited to the **repair or replacement of defective materials**.

Warranty Exclusions

This material warranty does **not** cover:

- Removal of existing fencing
- Disposal of old materials
- Labor involved in installation of replacement materials



- Products misused, altered, or placed in unstable soil
- Conditions outside of standard ground conditions

The warranty is non-transferable except as detailed below.

Warranty Duration

Single-Family Residential Property

A **Limited Lifetime Warranty** applies to the original purchaser and may transfer **once** to a subsequent owner if the transfer occurs within **30 years** of the original purchase. Once transferred, the warranty expires **30 years** from the original purchase date.

All Other Property Types

For commercial, multifamily, institutional, or any non-residential property, the warranty period is **30 years** and **non-transferable**.

Complete Warranty & Limitations

This document represents Reliable Fence's complete PVC warranty and the sole remedies available. All other warranties, express or implied—including merchantability or fitness for a particular purpose—are expressly disclaimed.

Reliable Fence's liability will **never exceed** the amount paid for the defective product. No representative may extend or modify this warranty.

Some limitations may not apply depending on state laws.

Material warranty does **not** include labor, delivery, sales tax, or any associated fees.

Normal Weathering

Gradual fading or color change is considered normal. Acceptable color variation is defined as **Delta E ≤ 5**, with actual fading dependent on environment, sun exposure, and pollution levels.